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Mail Stop Amendment

Re: U.S. Utility Patent Application
Application No. 09/848,437; Filing or 371(c) Date: May 4, 2001
For: **System, Method, and Computer Program Product for Knowledge
Management**
Inventors: BLAIR *et al.*
Our Ref: 2222.038000H

Sir:

Transmitted herewith for appropriate action is an Amendment and Reply under 37 C.F.R.
§ 1.111.

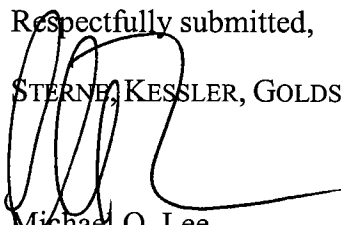
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In the event that extensions of time are necessary to prevent abandonment of this patent
application, then such extensions of time are hereby petitioned.

The U.S. Patent and Trademark Office is hereby authorized to charge any fee deficiency,
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Respectfully submitted,

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MQL/R-B/cs
Enclosure
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